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| **Neighbourhood Walkabout Action Plan****Location; HW1 – Rhodes St, Greek St, Cecil St & Cherry Garth****Date of Neighbourhood Walkabout; 08/10/2024****Update February 2025**Thank you to the 4 residents who joined Oliver Taylor (Surveyor), Melanie Graham (Area Co-Ordinator), Sammy Langdale (Customer Service Manager) & Claire Sainsbury (Customer Service officer) | **A logo for a home  Description automatically generated** |

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|  | **Issue and Location** | **Action Taken** | **Action Owner** | **Status, or estimated completion date** |
| 1 | Resident of 7 Cecil St mentioned that her rear garden flooded during heavy rain last week. | Advised resident we have had a lot of rainfall after a prolonged drought period so the hard ground is trying to absorb a lot of rainwater and is probably overwhelmed. If it becomes a regular occurrence, then we will review the situation but at the moment this is considered normal. | OT | No further action |
| 2. | Resident of 7 Cecil St asking for permanent signage on the fence above hers and her neighbours parking bays. No. 6 & 7 don’t have driveways so have allocated parking bays. | Oli to arrange numerals to be fitted to the fence above the bays. | OT | Complete |
| 3. | Resident of 11 Cecil St asking for communal shrubs to be cut back. Stated she has asked before but they have not been done. | Oli to liaise with Outco to get all communal shrubs on the Hawthorn site cut back | OT | Complete |
| 4 | 14 Cecil St – fridge/freezer in front garden | Mel to call resident and check that resident is planning to dispose of it | MG | Complete |
| 5 | Cherry Garth – non-PFH resident approached us to ask why we aren’t doing anything about our resident that lives at 5 Chery Garth, as he said that our resident is throwing acid on peoples cars if they park outside his bungalow. Also been advised that police are involved. We said that we cannot get involved at this time if the police are involved. He asked why we can’t evict our resident. We said that we cannot comment on that and we need to let the police deal with it first. | No further action at this time | N/A | No further action |
| 6 | Residents of 2 Rhodes Street reporting dog fouling issues. | We advised that we have put up ‘no dog fouling’ signs but we are very limited as to what we can do. Told the resident that the best thing to do is to get in touch with Environmental Health to report it. | N/A | No further action |
| 7 | Residents of 2 Rhodes St reported shrubs in the border to the right of their property keeps overgrowing and they have to cut them back, they have spoken with Hull City Council and it is not theirs to maintain. | I suspect it is part of the private newbuild development ‘Keepmoat – Amy Johnson’. I will try and find out so we can sort it. | OT | Complete |

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| **Any other issues or advice giving out during Neighbourhood Walkabout?*** None
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