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| **Neighbourhood Walkabout Action Plan****Location; Faroes close** **Date of Neighbourhood Walkabout; 24/10/24****Updated: February 2025**Thank you to the 6 residents who joined Andrew Lawson (Surveyor), Nicola Voakes (Area Co-Ordinator) and Terri White (Customer Experience Manager) | **A logo for a home  Description automatically generated** |

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|  | **Issue and Location** | **Action Taken** | **Action Owner** | **Status, or estimated completion date** |
| 1 | No.1 - reported bush outside of property not been cut only once | Passed info on Richard ward to reduce hedge to pick up on next visit in Nov 24 (minor overgrowth not causing any risk) | AL | End of November 2024/Complete |
| 2. | No.2 requested grass to be installed in front communal garden | Advised resident this is something that we can look to improve in the Springtime 2025 in the next financial year to soil and seed area.Resident agreed happy to see how grass area is in April 2025 before any action is taken. | AL | NFA, Revisit Area Arpil 2025 to re assess area |
| 3. | No.16 - Requested wash area to be deweeded Planted area to front to deweeded and check if it’s been requested for grass to be installed and plants to be removed | Passed info on to Outco to be picked up on next visit.No info for request for plants to moved at the rear Out.co to maintain as per usual. This Request is an alteration in a communal area. No other reason for it to be removed. Resident advised this will not be remove at this moment in time.  | AL | (completed) |
| 4 | No.11 - asked when gutter clean is due sent to Planned maintenance and asset Manager for dates? | No dates to show at time to provide to resident. I have checked the programme for area not on the List – requested info from Chris C  | AL | Resent request to Planned maintenance and asset Manager on 07/02/25 for update |
| 5 | No. 11 - Request green space to made good remove old roots.Grass seed around shrubs to added to make gooodTunstall box to be removed had tunstall out 3 months ago confirmed not in use pictures attached. | Grass is to be reseed in in April 2025 as well as get quotes for roots if still required. Tunstall equipment (sealed external box) present attached to bungalow) Advised resident this may still in use but will request info off Tunstall for update Non Urgent | AL | Awaiting info off Tunstall info to chase |
| 6 | No.10 Requested gate to be painted due to poo condition and gate is rotten  | Job raised with JCS to renew gate and post – Job raised with Colin Woolner to decorate all rear gates that was sent over to Colin  | AL | Completed |

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| **Any other issues or advice giving out during Neighbourhood Walkabout?*** All Timber trellis to be looked next financial year April 2025 to look at renewing/removing all together
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